



Use Case: Fire Protection and Equipment

# Faster Time Tracking and Data with Actsoft

A full-service fire protection company offering installation, service, tenant improvements, and fire alarm system designs.

## Challenges

A fire equipment company had operational and personnel issues that were costing them thousands of dollars per year. They had no visibility into their fleet, which they felt caused a lax attitude in the field. Employees were not keeping accurate hours and could not be held accountable for work, which caused customer satisfaction to decline. The company needed a solution GPS tracking software but required timekeeping capabilities too that could integrate with different third-party solutions.

## Solution

Our software was able to provide for the company's business needs by streamlining their payroll processes, adding employee accountability, and improving overall time management of their field service technicians.

For more information please visit [actsoft.com](https://actsoft.com)



## Benefits

Our solution provides the company with visibility to improve business processes and increase insight into the field. They're able to set up operational metrics with travel histories. In addition, the landmark feature allows management to view the amount of time service technicians spend at the office versus working in the field. Using GPS Tracking in the application has saved money in fraudulent operating costs. Previously, payroll was a difficult and costly process, as service technicians would guesstimate their hours worked, write them down, and submit to payroll for manual processing. By using our software's Mobile Timekeeping feature, staff select one button to begin or end their workday. All data is sent to the office for integration with their accounting system, streamlining the payroll process.