



Use Case: On-Demand Driving Service

# Productivity and Efficiency Boost with Actsoft

Shuttle service that gives locals an alternative to public transportation via handicap-accessible buses they can use to run errands or get to appointments.

## Challenges

With so many vehicles and passengers to monitor, and a limited operating budget, this company needed a cost-effective means to oversee driver safety and manage maintenance. With so many customers in their care, they couldn't afford to risk liability through poor driver conduct or misuse of vehicles.

## Solution

Actsoft enabled them to perform all the functions they needed and more. Its high-performance GPSTracking devices provided extensive visibility into daily activity, including pinpointing all vehicle locations and reviewing drivers' speed and idle times. Additionally, it helped expedite dispatching and gave them a reliable means to ensure vehicles arrived on time and at the right locations.

For more information please visit [actsoft.com](https://actsoft.com)



## Benefits

Since implementing Actsoft, the company's productivity and efficiency has skyrocketed by 50 percent. Because of this, they save hundreds of dollars each month. With fleet-tracking devices installed in each of their vehicles, dispatchers can review the live locations as service calls come in and decide which driver makes the most sense based on both proximity to jobs and current bandwidth to take on additional passengers.