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- Gabriel Scott,
Senior System Analyst.

Torrance Memorial Medical Center

Non-profit medical center that provides quality healthcare services in Los Angeles.

PROFILE

Torrance Memorial Medical Center is a locally governed non-profit medical center, that provides quality healthcare services predominantly to the residents of South Bay, Peninsula and Harbor communities of Los Angeles.

CHALLENGES

Torrance Memorial had a problem with health care professionals confirming that they are at the patient's home. To increase satisfaction and ensure productivity of the health staff, management needed a GPS tracking system that would provide the location of medical staff while in the field.

SOLUTION

Comet Tracker was the solution that Torrance Medical needed to confirm if health professionals were at the patient's home. Having GPS on handsets made it useful and handy to verify that health care professionals were visiting the patients home and staying on task. Torrance Medical also uses timekeeping to capture clock in and out times from employees, which automatically exports the data to the payroll system.

BENEFITS

Using Comet Tracker has increased Torrance Medical's efficiency by 50% to 75% yearly. "Comet Tracker software allows us to track staff in real-time, and be able to better manage our agency and our patients through the tracking capabilities," said Gabriel Scott, Senior System Analyst. "I would recommend Actsoft's Comet Tracker product to my friends and other business owners."