



“ Working with Professional Services has allowed my staff to perform daily tasks without the need for paper copiers on hand. We’ve discovered huge savings and improved productivity. Plus, the ability to e-mail and send documents once they are completed to customers or staff members allows us to be as efficient as possible. ”

– Ken Drummond, Comfort Pest Control

Comfort Pest Control

Protecting Your Family From Pests Since 1994

COMPANY

Comfort Pest Control proudly offers over 14 years of experience in pest control and removal services in Dunkirk, New York and surrounding areas.

CHALLENGES

Comfort Pest Control needed a wireless solution for some of their Pest Control reporting. Previously, they had to manually enter data for annual reports and update online calendars after each job. Comfort Pest Control urgently needed a way to get a good search record for all jobs performed and a quick solution to streamline processes; their current processes meant they had to record all data manually and they urgently needed a way to go paperless.

SOLUTION

Actsoft’s Professional Services team worked with Comfort Pest Control and provided Advanced Wireless Forms. Now, they could search and sort reports and other data that they relied on for their daily activities. By being able to find data all in one place, Comfort Pest Control could maximize time in the field, increase revenue and stay organized, so they could focus on pest control rather than having to slow down processes to compete time-consuming paperwork.

BENEFITS

Using Advanced Wireless Forms, Comfort Pest Control now has complete visibility into their daily processes and is able to view their data all in one place, in near real-time. By having documents all in one place and being able to search and sort they have saved hours a day and have also improved communication with customers. Now, they see a much quicker turnaround of data. With Advanced Wireless Forms they can send documents via e-mail to customers and office staff, greatly improving customer service and time in the field. They have seen an immediate ROI by being able to provide pest control to many more houses in a day.

“Actsoft’s Professional Services Team has benefitted our company by providing us with products to help increase our efficiency. They were professional, responsive, extremely helpful and very knowledgeable when fulfilling our business needs.”

– Ken Drummond, Comfort Pest Control.