PROFILE
The North Charleston Sewer District is a waste treatment plant that processes 27 million gallons of waste per day. NCSD services more than 500 miles with 61 stations and sewage lines that connect the large service area. NCSD is responsible for the transportation and treatment of the waste water in that area.

CHALLENGES
With such a large area to service it is vital for NCSD to be completely connected. They can’t afford to make mistakes due to miscommunication or a lack of accountability for employees. One mistake could create a huge mess in its service area.

SOLUTION
NCSD purchasing manager, Del Whittle, looked around for a solution that would link the entire workforce and ensure employees were safe at work. Whittle found Actsoft’s Comet Fleet and he knew he found his answer.

Whittle and NCSD found Comet Fleet to be valuable, easy to use, and a money-saving solution. NCSD uses Comet Fleet to locate drivers, ensure they are driving at safe speeds, and to know when they have stopped and for how long.

NORTH CHARLESTON SEWER DISTRICT
Waste treatment plant located in North Charleston, South Carolina.

COMET FLEET
Comet Fleet has helped us save fuel by increasing accountability among our employees.

- Del Whittle, North Charleston Sewer District

BENEFITS
Comet Fleet has saved money for NCSD by eliminating any uncertainty with what employees are doing while on the clock.

“Since using Comet Fleet we’ve seen a decrease in downtime among drivers and overall an increase in accountability,” Whittle said. “We have been able to curb drivers from taking excessive lunches and breaks by us knowing their whereabouts.”

Another benefit Whittle and NCSD saw was the reduction in fuel used by company vehicles. Since employees knew their actions were monitored there was a reduction in inefficient, long routes that would give employees an extra few minutes on the clock each day. Overall Whittle said he’s happy with how Comet Fleet has helped NCSD.

“We find it very useful, user friendly, and very essential to what we do.” Whittle said.