



“ [Comet Tracker’s] an extremely helpful and simple solution to use. ”

- Troy Backman,
Operations Manager

Regulatory Solutions, Inc.

EHS Solutions Firm out of Gaston, South Carolina

PROFILE

Regulatory Solutions, Inc. is a full-service environmental, health, and safety management firm that diligently serves the Columbia, South Carolina region. The company strives to offer its clients the cleanest, most efficient, and highest-quality services possible and is a respected name in the waste removal industry.

CHALLENGES

Before using Comet Tracker as their business’ new GPS tracking system, Regulatory Solutions, Inc. needed a way to hold its employees more accountable while they were at work in the field. The business also was having issues in billing reconciliation, which had severe potential to bog down overall productivity and hurt their bottom line. In addition to these concerns, Regulatory Solutions, Inc. required a method to verify their employees’ past locations and their routes taken to job sites using company vehicles. The business felt that with a single solution in place to assist in all of these respective areas, their employee accountability could be drastically improved.

SOLUTION

Comet Tracker is one of Actsoft’s premier digital solutions for businesses with mobile assets. Within the Comet Tracker software package is a powerful live view map tool that displays real-time positions of in-field employees on a GPS grid, and workers’ statuses are detailed for users back in the home office to take note of. Comet Tracker can also ensure that workers and company vehicles stay within specified areas during work hours

via alert setting. Alerts can be customized to automatically notify supervisors when and if certain unauthorized events occur, keeping them in-the-know constantly about their employees’ whereabouts, and detailed driver history is another unique feature that the solution offers. Past routes driven, times spent at job sites and employee driving habits are all readily available for reference whenever they need to be accessed with Comet Tracker’s documentation abilities.

BENEFITS

After acquiring Comet Tracker, Regulatory Solutions, Inc. witnessed increases in worker productivity and a strengthened sense of trust between supervisors and employees. With a newfound ability to monitor workers’ time spent at job sites, the routes they drove to those job sites, and their individual driving behaviors, significant contributions to the business’ overall operating efficiency were made. Once employees knew they were starting to be monitored while in the field using the solution, there was less potential for inconsistencies in their service to customers, and a more transparent work environment was fostered. Comet Tracker also ended up helping Regulatory Solutions, Inc.’s staff manage their time better by providing concrete, easy-to-access data concerning durations of jobs on a daily basis. The multiple benefits that their company has experienced as a result of Comet Tracker has led Regulatory Solutions, Inc. to highly recommend the product to other businesses in search of a smarter management system.