Safe Environment Business Solutions
Security guard company located in Ossining, NY

PROFILE
Safe Environment Business Solutions is a private security that has served the Ossining, NY area for the past 20 years. They employ more than 1300 security officers in 150 locations and offer private armed and unarmed security guards and police officers in the retail market.

CHALLENGES
Providing security officers to locations across the U.S. and verifying guards visited job sites on time was an issue for Safe Environment Business Solutions. Over the last 20 years they have expanded into 22 states. Safe Environment Business Solutions needed a way to see the locations of the on-duty guards and know what they’re doing while on the clock.

SOLUTION
Safe Environment Business Solutions started using Comet Tracker with Advanced Wireless Forms and instantly saw improvement in the way they tracked guards visiting job sites. Safe Environment Business Solutions uses Comet Tracker to make it easier to track the location of guards on duty. Each employee has a device that comes with Comet Tracker with Advanced Wireless (AWF) forms. Comet Tracker allows the officers to clock in and out from the field, while also providing dispatchers with information such as who is on the clock and what their current location status is. AWF is deployable for mobile employees, and the forms can be accessed online, offline, and stored until an Internet connection is reached. Users can also use the reporting feature in AWF to display data in the easy-to-read grids, charts, and graphs.

BENEFITS
Since using Comet Tracker with Advanced Wireless Forms the ease of reporting has increased efficiency at least 75 percent for Safe Environment Business Solutions.

“"The Comet Tracker software has significantly increased efficiency,” Carlie Barr, General Administrator at Safe Environment Business Solutions, said. “It’s made our company transparent by knowing exactly what our guards are doing.”