

Field Service



Communication and Efficiency Drive Success in the Field Service Industry

Encore boosts organization and optimizes communication to ensure administrators quickly get orders out to the most capable workers, as they become available.

Encore for the Field Service Industry

Communicate faster - Instantly relay directives between workers and administrators, regardless of location. Notify workers of job assignments or updates. Organize delivery information through secure back-end software and send it directly to employees' mobile devices.

Dispatching - Send jobs directly to any internet-enabled smartphone or tablet device, regardless of their location. Coordinate drivers for multiple deliveries to ensure everything arrives on time.

Timekeeping - Verify time cards and time punches digitally, holding everyone accountable for the time they spend working. Eliminate early, extended, or unapproved breaks to maximize productivity.

GPS tracking - Quickly locate vehicles, assets, and workers. Validate routes and miles driven with GPS tracking. Full map visibility provides vehicle locations, directions, and speeds to promote fleet visibility.

Boost productivity - Spend less time deciphering information and more time accomplishing the critical tasks field service operations demand.

Increase safety and reduce fuel costs - Idle and stopped alerts monitor how long engines run in fleet vehicles. Pairing that with aggressive driving and speed alerts can help determine if drivers are burning through gas by operating vehicles irresponsibly.