



Utilities

Protect Your Employees and Your Business With Encore

Reduce response times, complete jobs accurately, ensure safety, and improve customer service feedback.

Encore for the Utilities Industry

Wireless forms - Safety first. Protect your business and your employees with safety inspection forms (all of which can be exported for analysis) to ensure things are done correctly and remain OSHA compliant.

Timekeeping - Eliminate unnecessary return trips and reduce overtime payouts. Give your employees more time to spend working remotely on critical issues and situations as they arise.

Dispatching - Notify workers of job assignments or updates. Allocate job loads according to location, skill set, availability, or whatever criteria you deem necessary.

GPS tracking - Quickly locate vehicles, assets, and workers. Validate routes and miles driven with GPS tracking. Full map visibility provides vehicle locations, directions, and speeds to promote fleet visibility.

Strengthen messaging - Quickly relay directives between workers regardless of physical location. If a hazard arises, communicate it quickly to promote safety across your organization.

Increase accountability - All timekeeping information is date/location stamped to verify employee actions. Supervisors can seamlessly account for entire crews and export that information for analysis.

Improve customer service - Instantly receive alerts if employees are late to a site. Set alerts to report or protect drivers from unwarranted complaints and ensure policy enforcement, depending on the scenario.