

Dispatching Scheduler



A simpler way to manage your work orders in advance.

With Encore's Dispatching Scheduler*, easily plan out and assign employee schedules ahead of time from the solution's web portal. Use this tool to reduce gaps in down time and plan out workdays more strategically for your mobile workforce, helping enhance its punctuality, output, and level of service to customers.

Key Features

- Color coded dashboard provides easy identification of work order progress
- Service delivery windows can be created for employees reaching new customer locations
- Reassign pending orders to new workers on the fly
- Calendar and Schedule rows display availabilities, last known employee locations, and current assignments
- See lists of unassigned orders and drag and drop them onto user schedules

Key Benefits

- Distribute workloads more evenly
- Optimize employee schedules for higher efficiency
- Save time and money with intuitive scheduling that helps to keep employees informed
- Provide customers with more accurate service delivery times
- Graphics-based scheduling allows your staff to work faster and more interactively

*Dispatching Scheduler only available to users of Ultimate tier of Encore and Encore Vault