MOBILE WORKFORCE+

Industry:
Healthcare
Medical Transport

A company that provides both emergency and non-emergency medical transport for patients in the field.

CHALLENGES

Prior to using Mobile Workforce Plus, a medical transport company needed an accurate, up-to-date means of tracking their drivers down, so when calls came in, they could easily find the closest available vehicle to assign the task to. They were also looking for an easy way to monitor their vehicles for regular maintenance schedules.

SOLUTION

MWP's GPS Tracking technology let the business track their fleet of vehicles in near real-time, so when emergency calls came in and they needed to find the closest available driver, that information was both reliable and easily accessible. Regular alerts could also be set up to help schedule vehicle maintenance, when odometers hit certain numbers of miles.

BENEFITS

With access to accurate GPS monitoring, the company can now locate their drivers' positions in near real-time, which helps expedite the time it takes for the office to send ambulances to new job sites as they arise. They can let their customers know how far away the nearest vehicle is and give a rough estimate for its arrival time, which eliminates undue stress that comes with not knowing. Having this additional information is not just a benefit for their bottom line — from the time spent locating a driver to the gas used getting to the job site — but also for building and maintaining a loyal customer base. Since installing MWP, their business sees at least a 30% increase in efficiency due to fewer instances of mixed or missed communication. Plus, they're helping to prolong the lifespans of their fleet vehicles by setting up maintenance alerts to make sure they stay on schedule with regular upkeep.

CLOSEST-TO
Make more trips with proximity-based dispatching.

GPS TRACKING
Drivers can be monitored for accountability.

REPORTS
Maintenance schedules help prolong vehicle lifespans.

Learn more about our solutions at www.actsoft.com/mobile-workforce-plus/

888.732.6638
sales@actsoft.com

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