



Industry: **Electrical** Commercial and Residential Service

A company specializing in contracting for electrical, construction, maintenance, and service projects.

CHALLENGES

An electrical company needed a way to monitor their drivers once they left the office, as they had problems with productivity that stemmed from a lack of workforce visibility. The business also dealt with customer service complaints from their clients because of an inability to accurately gauge how long it would take their electricians to reach job sites.

SOLUTION

Mobile Workforce Plus made it possible for the electrical company to locate their vehicles at all times for dispatching purposes. Their management team regularly ran reports for excessive speeding, hard stops, and other types of driver behavior to help enhance safety, accountability, and savings. They also implemented alerts for Geofences to monitor the amount of time their employees spent at service locations.

BENEFITS

Increased field visibility with MWP improves processes across the board for the electrical company, primarily via the display of company vehicle locations. The software provides real-time access, constantly showing their managers near real-time positions of company property, helping to make dispatching easier and more efficient. Fleet vehicles are also kept in service longer and fuel costs are reduced, since drivers don't have to travel further than they should to get to job sites. Reports on Geofences keep supervisors aware of how long drivers spend at job site locations. MWP increases the electrical company's efficiency by 20%, translating into savings valued between \$1,000 and \$3,000 monthly.



JOB DISPATCHING

Quickly assigning new jobs increases output.



GPS TRACKING

Monitoring vehicles helps reduce fuel costs.



GEOFENCES

Reports on geofence breaches enhance accountability.

Learn more about our solutions at
www.actsoft.com/mobile-workforce-plus/

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