MOBILE WORKFORCE+

Industry:
Field Service
Pest Control

A pest control company that services both commercial and residential locations.

CHALLENGES

A pest control company needed a wireless solution for some of their reporting procedures. Previously, they had to manually enter data for annual reports and update online calendars after each job. Their business urgently needed a way to get a good search record for all jobs performed and a quick solution to streamline processes; at the time, they had to record all data manually, leading them to seek out a way to go paperless.

SOLUTION

Actsoft's Professional Services team worked with the company and provided custom digital forms through the Mobile Workforce Plus solution. Now, they could search and sort reports and other data that they relied on for their daily activities. By being able to find data all in one place, their company could maximize time in the field, increase revenue and stay organized, so they could focus on pest control, rather than having to slow down processes to complete time-consuming paperwork.

BENEFITS

Using MWP's Wireless Forms, the business now has complete visibility into their daily processes and is able to view their data all in one place, in near real-time. By having documents all in one place and being able to search and sort, they save hours per day and also enjoy improved communication with customers. Now, they see a much quicker turnaround of data. With Wireless Forms, they can send documents via email to customers and office staff, greatly improving customer experience and productivity in the field. Their organization continues to drive return on investment with our solution, primarily through an overall increase in efficiency, output, and customer satisfaction.

WIRELESS FORMS
Receive data faster to serve more customers.

GPS TRACKING
Improve accountability with location reporting.

MOBILE TIMEKEEPING
Fit more jobs in per day with remote time-punches.

Learn more about our solutions at www.actsoft.com/mobile-workforce-plus/

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