



Industry:

Transportation

Special Needs Transportation

A company that provides door-to-door transportation for special needs students, with a focus on unsurpassed care, compassion, and safety.

CHALLENGES

This company, which serviced multiple area schools, needed a way to confidently relay the exact whereabouts of vehicles because satisfaction of both parents and school administrators suffered when drivers were late for pick-up or drop-off.

SOLUTION

After researching a variety of GPS solutions, the company chose Actsoft's Mobile Workforce Plus because of its affordability, comprehensive tracking, and robust reporting system. Features such as GPS Tracking, Job Dispatching, and Alerts became an indispensable component of their daily business activities.

BENEFITS

Now, the company knows exactly where its vehicles are at any given time. They can even access breadcrumb trails to see driving histories to optimize routes. Additionally, when emergency situations arise, the company can take immediate action, such as sending assistance to a vehicle's exact location in the vent of a breakdown. They're also better equipped to keep parents and administrators up to date whenever delays occur, and they can even share reports on driver behaviors for additional peace of mind.

An unexpected benefit: The company discovered that some of their vehicles were being used for personal use, and management was able to rectify the situation and clarify vehicle use best practices.



GPS TRACKING

Near real-time data on vehicle locations.



REPORTS

Verifiable record of safety and services rendered.



ALERTS

Notifications alert dispatchers of suspect driving behavior.