



Industry: Field Service

A construction company that prides themselves on standard and fast track projects

A civil engineering and surveying services firm that provides public, commercial, and private clients with documentation.

CHALLENGES

A surveying services company needed an easy-to-use mobile resource management solution that would allow them to locate their field staff, collect and retain accurate data, increase productivity, and send forms from the field to the office. Work began to suffer due to traditional manual processes and excessive paperwork, which were slowing workflows between office operations and field staff.

SOLUTION

Actsoft's Professional Services team worked with the company to incorporate two separate forms into a single digital form, which contained pertinent information about each new job they would take on. To streamline the process even further, Our Professional Services team designed a custom report from data collected via the Wireless Forms feature on TeamWherx™.

BENEFITS

Using TeamWherx™, their organization now has complete visibility into the field service process. Now, field workers can easily attach photos to a form, get customer signatures, and track digitally where job-related activities took place. Wireless Forms eliminates loss of data and time by allowing the field crew and inspectors to send information instantly back to the office, reducing downtime, keeping workers accountable, and providing extraordinary savings. With the TeamWherx™ dashboard, office managers can now easily analyze data in one place, giving them a whole new level of operational efficiency and enhanced customer service.



WIRELESS FORMS

Removing paperwork delays saves time and money.



GPS TRACKING

Boost output with location reporting.



MOBILE TIMEKEEPING

Gain time in the field with a remote time-clock solution.

Learn more about our solutions at
www.actsoft.com/teamwherx/

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