



**Industry:**  
**Field Service**  
Street Sweeping

*A parking lot sweeping and common area maintenance company that services commercial locations.*

### CHALLENGES

A street sweeping company needed to know the precise locations of their workforce, and also wanted a way to ensure customers had been serviced in a timely and effective fashion. The company's team of employees was constantly answering questions about scheduled service, running back to serviced properties for photo documentation, and frequently experiencing reports of deficiencies.

### SOLUTION

The street sweeping company turned to TeamWherx™ to keep tabs on their fleet, set and verify schedules, and optimize the overall efficiency of operations.

### BENEFITS

With TeamWherx™, the company saves money, increases efficiency, and eliminates any concerns on servicing. A customer of the company once claimed they had not been serviced and wanted a refund. After a quick 30-minute session, the company found two reports that represented what they wanted, allowing them to take a screenshot of the property in question and find a report that showed an accurate arrival time and evidence that a tech stayed on-site for one hour. This proved that they had covered the entire property, all in a simple report. With TeamWherx™, the company estimates it's increased efficiency by 50% and saves as much as \$3,000 per month. Their managers are able to confirm on-site attendance from a desktop, as well as provide route maps and time information to clients, verifying their presence.



**WIRELESS FORMS**  
Digital proof of rendered services saves time.



**GPS TRACKING**  
GPS monitoring enhances productivity.



**JOB DISPATCHING**  
More work can be done daily via digital orders.