



Industry: Transportation

On-Demand Driving Service

Shuttle service that gives locals an alternative to public transportation via handicap-accessible buses they can use to run errands or get to appointments.

CHALLENGES

With so many vehicles and passengers to monitor, and a limited operating budget, this company needed a cost-effective means to oversee driver safety and manage maintenance. With so many customers in their care, they couldn't afford to risk liability through poor driver conduct or misuse of vehicles.

SOLUTION

TeamWherx™ enabled them to perform all the functions they needed and more. Its high-performance GPS-tracking devices provided extensive visibility into daily activity, including pinpointing all vehicle locations and reviewing drivers' speed and idle times. Additionally, it helped expedite dispatching and gave them a reliable means to ensure vehicles arrived on time and at the right locations.

BENEFITS

Since implementing TeamWherx™, the company's productivity and efficiency has skyrocketed by 50 percent. Because of this, they save hundreds of dollars each month.

With fleet-tracking devices installed in each of their vehicles, dispatchers can review the live locations as service calls come in and decide which driver makes the most sense based on both proximity to jobs and current bandwidth to take on additional passengers.



FLEET TRACKING

Insight into current position and workload.



JOB DISPATCHING

Make better-informed assignment decisions.



WIRELESS FORMS

Tangible evidence of tasks completed.

Learn more about our solutions at www.actsoft.com/teamwherx/

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