

## Watch Out for These Hidden Inefficiencies That Negatively Impact Field Service Businesses!



**3% of a company's annual revenue** is spent on paper.

Source: Gartner (reported on by Joe Alvarez)

**40% less productive** when a business doesn't manage scarce time, talent, and energy.

Source: Eric Garton and Michael Mankins of Harvard Business Review

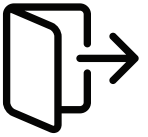


**4 hours of company time** are stolen by the average employee per week.

Source: American Payroll Association

**34% of customers do not return** after a "very poor" experience.

Source: MarketingCharts.com and Qualtrics XM Institute



**\$62.4 million is lost** by companies annually due to poor communication.

Source: "The Cost of Poor Communications" by David Grossman (reported on by SHRM). Study reflects 400 surveyed companies with 100,000 employees.

**30% of total earnings** are impacted by incorrect data.

Source: Mike Davie with Entrepreneur.com



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