



Use Case: 24/7 Full-Service Maintenance

# Increased Employee Accountability with Actsoft

In business for nearly 100 years, this trusted company provides 24/7 plumbing services to commercial and residential customers alike.

## Challenges

This company's plumbers can be called on for an emergency job at any time during the day or night; therefore, they take their company vehicles home after their scheduled shifts to have them on hand whenever calls come in. However, the owner noticed fuel consumption was slowly increasing and was concerned that employees were using company vehicles and equipment for personal use and/or side jobs. They wanted a way to track their vehicles' positions at all times to help ensure proper use, and they wanted something cost-effective and easy to use.

## Solution

Actsoft was a perfect low-cost, in-vehicle solution that provided the company a way to easily track vehicles during non-working hours and improve accountability among employees.

For more information please visit [actsoft.com](https://actsoft.com)



## Benefits

Actsoft was the only cost-effective solution that offered didn't require a monthly contract or installation fees. Employee accountability increased immediately because they knew management was monitoring their vehicles. To boot, since they specialize in emergency services, response time is very important. Now, finding the nearest available plumber is easier than ever. Their improved dispatching means response times are faster, customer satisfaction is higher, and they're saving money on fuel. On top of all that, they can also monitor driving habits, like speed, hard stops, and idling, that cause unnecessary wear and tear on vehicles, helping to curb inappropriate behavior and extend the lives of their vehicles.