

Use Case: Street Sweeping

## Eliminate Service Concerns Actsoft

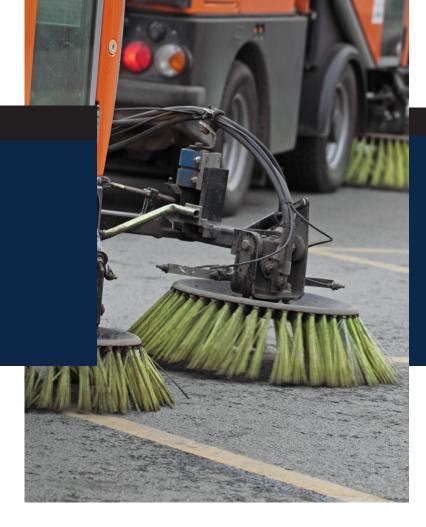
A parking lot sweeping and common area maintenance company that services commercial locations.

## **Challenges**

A street sweeping company needed to know the precise locations of their workforce, and also wanted a way to ensure customers had been serviced in a timely and effective fashion. The company's team of employees was constantly answering questions about scheduled service, running back to serviced properties for photo documentation, and frequently experiencing reports of deficiencies.

## **Solution**

The street sweeping company turned to Actsoft to keep tabs on their fleet, set and verify schedules, and optimize the overall efficiency of operations.



## **Benefits**

With Actsoft, the company saves money, increases efficiency, and eliminates any concerns on servicing. A customer of the company once claimed they had not been serviced and wanted a refund. After a quick 30-minute session, the company found two reports that represented what they wanted, allowing them to take a screenshot of the property in question and find a report that showed an accurate arrival time and evidence that a tech stayed on-site for one hour. This proved that they had covered the entire property, all in a simple report. With Actsoft, the company estimates it's increased efficiency by 50% and saves as much as \$3,000 per month. Their managers are able to confirm on-site attendance from a desktop, as well as provide route maps and time information to clients, verifying their presence.

For more information please visit actsoft.com