

City of Austin

Austin Resource Recovery



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
2514 Business Center
Drive, Austin, TX 78744

Phone:
N/A
311

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/department/austin-resource-recovery>

Mission:

We provide essential services that protect people and our planet.
Our vision

Driving the global transformation of traditional waste management to sustainable resource recovery.

Contacts and Stakeholders Information:

Richard McHale – Director

Ted Horton - Deputy Director

Gena McKinley - Assistant Director

Ron Romero - Assistant Director

Amy Slagle - Assistant Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized