

City of Austin Austin/Travis County EMS



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
15 Waller St, Austin, TX
78702

Phone:
(512) 972-7200

Email:
EMSBillingInfo@austintexas.gov

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/content/ems-austin-travis-county>

Mission:

TO FOSTER OUR COMMUNITY'S HEALTH AND SAFETY THROUGH INSPIRED SOLUTIONS

Contacts and Stakeholders Information:

Robert Luckritz – Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized