

City of Austin Austin Water



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
Physical Address
625 E. 10th St.
Austin, 78701

Phone:
(512) 972-1000

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/content/austin-water>

Mission:

For more than 100 years, Austin Water has committed to providing safe, reliable, high-quality and affordable water services for our customers. Today, we serve over 1,000,000 people in the Austin area, across more than 548 square miles.

Contacts and Stakeholders Information:

Vicky Addie – Staff Liaison
(512) 972-0332 | vicky.addie@austintexas.gov

Heather Cooke - Executive liaison
(512) 972-0083 | heather.cooke@austintexas.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized