

City of Austin Communications and Technology Management



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
600 West 10th Street
Austin, TX 78701

Phone:
311
N/A

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/departament/information-technology>

Mission:

Our Mission: To deliver technological solutions that make the City work.

The following capabilities support business results for City departments and enterprises so they can best serve the residents and businesses of Austin and the Central Texas Region.

Contacts and Stakeholders Information:

Kerrica Laake – Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized