

City of Austin Communications and Public Information Office



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
Austin City Hall
301 W. Second St.
Austin, TX 78701

Phone:
(512) 974-2220

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/departments/communications>

Mission:

The Communications and Public Information Office fosters positive relationships with local and national media, and provides timely, proactive and responsive information to media inquiries; creates opportunities for the community to engage in the decision-making processes of the City of Austin; and actively promotes City projects, programs and initiatives.

Contacts and Stakeholders Information:

Jessica Kingpetcharat-Bittner – Chief Communications Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized