

City of Austin Development Services Department



Population:
993,588 (No. 13)

Govt Employees:
13,500

Address:
Permitting and
Development Center (PDC)
6310 Wilhelmina Delco Dr.
Austin, TX 78752

Phone:
(512) 974-2000

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.austintexas.gov/dsd>

Mission:

The Development Services Department (DSD) supports a vibrant community through responsible development. This department ensures the safety of Austin's built environment through review, permitting, inspection, and code compliance processes so that all structures and land uses follow local, state, and national codes and regulations.

Contacts and Stakeholders Information:

DSD Contact List:

https://www.austintexas.gov/sites/default/files/files/Development_Services/DSD_Contact_List.pdf

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized