

City of Austin Human Resources

**Population:**

993,588 (No. 13)

Govt Employees:

13,500

Address:

One Texas Center
505 Barton Springs Road
Suite 600
Austin, TX 78704

Phone:

(512) 974-3400

Email:**Capabilities Statement:**

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.austintexas.gov/departement/human-resources>

Mission:

The City of Austin's Human Resources (HR) Department positions the City of Austin as an employer of choice through balanced, efficient, and collaborative strategic partnerships. HRD oversees executive recruitment, compensation, employee benefits, workers compensation, employee relations, and employee safety for the City of Austin. HRD also ensures compliance with state and federal mandates such as Chapter 143 Civil Service and the Americans with Disability Act. HRD supports and develops a high-performing and diverse workforce and fosters a healthy, safe, respectful, and productive work environment for employees and their families, City departments, and the community.

Contacts and Stakeholders Information:

Joya Hayes – Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized