

## City of Austin Planning Department



**Population:**  
993,588 (No. 13)

**Govt Employees:**  
13,500

**Address:**  
Permitting and  
Development Center  
6310 Wilhelmina Delco  
Drive  
Austin, TX 78752

**Phone:**  
(512) 794-2000

**Email:**

**Capabilities Statement:**  
[Link](#)

**Cage Code:**  
644Y5

**UEI Number:**  
CRZ1A1JTLQB6

**DUNS#**  
12-474-2474



### Site:

<https://www.austintexas.gov/department/planning-department>

### Mission:

The Planning Department's mission is to provide equitable, people-centered planning services and shape an Austin where everyone can thrive.

### Contacts and Stakeholders Information:

Lauren Middleton-Pratt - Director

### Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized