

City of Chicago Animal Care Control



Population:
2,721,308 (No. 3)

Govt Employees:
40,000

Address:
Animal Care and Control
2741 S. Western Ave
Chicago, IL 60608

Phone:
(312) 747-1406

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.chicago.gov/city/en/depts/cacc.html>

Mission:

Chicago Animal Care and Control protects public safety and ensures the humane care of animals through sheltering, pet placement, education and animal law enforcement.

Contacts and Stakeholders Information:

Susan Cappello - Acting Executive Director
(312) 747-1406 | susan.cappello@cityofchicago.org

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized