

City of Chicago Family and Support Services



Population:
2,721,308 (No. 3)

Govt Employees:
40,000

Address:
1615 W. Chicago Ave
5th Floor
Chicago, IL 60622-5127

Phone:
Phone: 312.743.0300

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.chicago.gov/city/en/depts/fss.html>

Mission:

Working with community partners, we connect Chicago residents and families to resources that build stability, support their well-being, and empower them to thrive.

Contacts and Stakeholders Information:

Maura McCauley - Acting Commissioner
(312) 746-7447 | Maura.mccauley@cityofchicago.org

Amra Hazbic - Administrative Services Officer I 60622
(312) 746-8891 | Amra.hazbic@cityofchicago.org

Cristina Medina Deputy Commissioner
(312) 743-1998 | Cristina.medina@cityofchicago.org

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized