

## City of Chicago Technology and Innovation



**Population:**  
2,721,308 (No. 3)

**Govt Employees:**  
40,000

**Address:**  
2 North LaSalle St.  
Floor 10  
Chicago, IL 60602

**Phone:**  
(312) 744-5844

**Capabilities Statement:**  
[Link](#)

**Cage Code:**  
644Y5

**UEI Number:**  
CRZ1A1JTLQB6

**DUNS#**  
12-474-2474



### Site:

<https://www.chicago.gov/city/en/depts/dti.html>

### Mission:

Department of Technology and Innovation (DTI) is the City's central IT agency. DTI is responsible for the City's core technology infrastructure, enterprise applications, data management & analytics, digital services and information security. Our work is guided by the vision of Chicago as a responsive city where technology fuels inclusion, engagement, innovation, and opportunity for everyone.

### Contacts and Stakeholders Information:

Nick Lucius - Commissioner  
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Kristen Baustert – Director of Administrative Services  
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Robert Duggan - Sr. Recovery Program Mgr./ Chief of Staff  
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### Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized