

# City of Dallas

## Permit and License Appeal Board

**Population:**

1,326,087 (No. 9)

**Govt Employees:**

15,000

**Address:**

1500 Marilla St.  
Room 5D South  
Dallas, Texas 75201

**Phone:**

(214) 670-3738

**Email:****Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

[https://dallascityhall.com/government/citysecretary/Pages/PERMIT-AND-LICENSE-APPEAL-BOARD\\_PLAB.aspx](https://dallascityhall.com/government/citysecretary/Pages/PERMIT-AND-LICENSE-APPEAL-BOARD_PLAB.aspx)

**Mission:**

The Permit and License Appeal Board is committed to fulfill its mission as a quasi-judicial body, to hear the evidence offered by any interested persons during appeal hearings of city department director's actions pertaining to the denial, suspension or revocation of a license or permit issued by the city and to make an informed decision on the basis of a preponderance of the evidence presented at the hearing and in accordance with the provisions of Chapter 2, Article IX, Sections 95 through 99 of the Dallas City Code.

**Contacts and Stakeholders Information:**

Biliera Johnson - City Secretary

Miroslava Martinez - Assistant City Secretary

**Staff Page:**

<https://dallascityhall.com/government/citysecretary/Pages/staff.aspx>

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized