

City of Fort Worth Water



Population:
1,008,106 (No. 11)

Govt Employees:
7,000

Address:
N/A

Phone:
(817) 392-4477

Email:
MyWaterAccount@FortWorthTexas.gov

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.fortworthtexas.gov/departments/water>

Mission:

The water utility is responsible for providing drinking water, wastewater, and reclaimed water service that protects human health and the environment. Pay your water bill, get billing information, conserve water, report, and learn about the main breaks, get developer requirements for tap installation, removals and fees.

Contacts and Stakeholders Information:

Chris Harder - Water Director
817-392-5020

Leadership and Organization:

<https://www.fortworthtexas.gov/departments/water/about-us/leadership>

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized