

City of Houston General Services

**Population:**

2,390,125 (No. 4)

Govt Employees:

21,000

Address:

City Hall Annex
900 Bagby, Second Floor
Houston, TX 77002

Phone:

(832) 393-8021

Email:

gsd@houstontx.gov

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://www.houstontx.gov/generalservices>

Mission:

In 1999, the General Services Department (GSD) was established to construct and maintain the City's building portfolio. Since that time, GSD has evolved into a full service, client-centered department that provides a comprehensive suite of services to over 300 facilities; representing 7.7 million square feet of occupied space. As a full service department, GSD assists its clients in identifying the appropriate real estate solution and then provides design and construction services for the development of the facility. Once the facility is ready for occupation, GSD provides energy, property and security management services to ensure the lights come on and the facility is clean, well-maintained and secure. To further enhance the operation of its facilities, GSD established the Sustainable Growth division. This division is responsible for implementing green and sustainable property and energy management solutions with the intent of reducing operating costs and improving client satisfaction. GSD is client-focused, customer-responsive, and is committed to customer service and excellence. GSD stands firmly on three core values: Integrity First, Service before Self, and Excellence in all We Do.

Contacts and Stakeholders Information:

C.J. Messiah - Director
(832) 393-8019

Yvette Burton - Public Information Officer
Yvette.burton@houstontx.gov

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized