

City of Indianapolis

Department of Business and Neighborhood Services



Population:
891,484 (No. 16)

Govt Employees:
8,000

Address:
200 E Washington St
Indianapolis, IN 46204

Phone:
(317) 327-8700

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.indy.gov/agency/department-of-business-and-neighborhood-services>

Mission:

Permits, licensing, and inspections
The Department of Business and Neighborhood Services handles licensing, permitting, and inspections for the city of Indianapolis. To help constituents comply with building codes, the agency works with neighborhood organizations and businesses to educate the public. The department also oversees property use, safety, and maintenance.

Contacts and Stakeholders Information:

The Board of Business and Neighborhood Services consists of five (5) members. Two (2) members are appointed by the mayor and two (2) by the City-County Council for one-year terms. The director of the Department of Business and Neighborhood Services serves as chair by virtue of office.

Abbey Brands (Director) - By Virtue of Office
Camille Blunt

Katherin Chi

Belinda Drake

Kate Warpool

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized