

City of Indianapolis Information Services Agency



Population:
891,484 (No. 16)

Govt Employees:
8,000

Address:
200 E. Washington St.
Suite 1922
Indianapolis, IN 46204

Phone:
(317) 327-3100

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.indy.gov/agency/information-services-agency>

Mission:

IT service provider and solutions advisor for city-county agencies
The Information Services Agency (ISA) provides information technology services to the city-county. It helps each of the city-county agencies and departments achieve their mission through technology solutions. ISA aligns its objectives with the business of city-county partners to provide accessible and reliable services to local citizens, businesses and visitors.

Contacts and Stakeholders Information:

IT Cybersecurity Committee Members
Collin Hill, Chief Information Officer, Information Services Agency
Kevin Moore, Information Services Agency
Nicole Heatly-Holmes, Information Services Agency
Rodney Shine, Marion County Treasurer's Office
Patrick Becker, Marion County Election Board
Phil Trbovic, Department of Parks & Recreation
Josh Englebright, Department of Business and Neighborhood Services
Chief Dale Rolfson, Indianapolis Fire Department
Mallory Malczewski, Marion County Coroner's Office
Anca-Maria Murgoci, Marion County Forensic Services Agency
Wesley Jones, Director, Office of Audit & Performance - Ex Officio
Esther Stonecypher, Administrator - Risk Management - Ex Officio

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12 | 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits | the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized