

City of Indianapolis Mayor's Action Service



Population:
891,484 (No. 16)

Govt Employees:
8,000

Address:
200 E Washington St.
Suite 2160
Indianapolis, IN 46204

Phone:
(317) 327-4622

Email:

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.indy.gov/agency/mayors-action-center>

Mission:

Your point of contact for city services

The Mayor's Action Center (MAC) is a call center providing the people of Indianapolis and Marion County one place to request services, get information, or give feedback. Many services can be requested online with Request Indy, where you can also check the status of your request.

Contacts and Stakeholders Information:

Mayor Joe Hogsett

Joseph Hadden "Joe" Hogsett is the 49th mayor of Indianapolis. Before taking office in 2016, Mayor Hogsett served as Indiana's Secretary of State and United States Attorney for the Southern District of Indiana.

Mayor Hogsett's focus is on preventing crime, protecting taxpayers, and creating opportunities for working families. He is also dedicated to investing Indianapolis' resources back into our neighborhoods. A lifelong Hoosier, Mayor Hogsett has lived and worked in Indianapolis for more than 30 years. He earned his law degree and undergraduate degree from Indiana University. He received graduate degrees from Butler University and the Christian Theological Seminary.

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized