

City of Indianapolis Metropolitan Emergency Services Agency



Population:
891,484 (No. 16)

Govt Employees:
8,000

Address:
47 S State Ave.
Indianapolis, IN 46201

Phone:
(317) 327-3811

Email:
contactMESA@indy.gov

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://www.indy.gov/agency/metropolitan-emergency-services-agency>

Mission:

Section 281-101 of city-county ordinance establishes the Metropolitan Emergency Services Agency (MESA). MESA is authorized by law and responsible for the operation and management of the following divisions for the City of Indianapolis & Marion County:

Division of Emergency Communications – 911 Call Center
Division of Emergency Management
Division of Public Safety Communications – Technology Infrastructure
MESA and its dedicated employees work to minimize the impact of emergencies and disasters, manmade and natural, in Marion County and its thriving cities and communities through education, planning, response and recovery by coordinating information, public safety response and resources.

Contacts and Stakeholders Information:

Dan O'Donnell, M.D.: Serves as the Chief of Indianapolis EMS, the city's emergency medical services.

Mark Liao, M.D.: Holds the position of Medical Director for Indianapolis EMS.

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12 | 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits | the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized