

## City of Jacksonville Neighborhoods

**Population:**

1,009,833 (No. 10)

**Govt Employees:**

7,300

**Address:**

214 Hogan Street North  
7th Floor  
Jacksonville, FL 32202

**Phone:**

(904) 255-7200

**Email:**

[COJNeighborhoods@COJ.net](mailto:COJNeighborhoods@COJ.net)

**Capabilities Statement:**

[Link](#)

**Cage Code:**

644Y5

**UEI Number:**

CRZ1A1JTLQB6

**DUNS#**

12-474-2474

**Site:**

<https://www.jacksonville.gov/departments/neighborhoods>

**Mission:**

Neighborhoods, USA (NUSA) is a national, non-profit organization committed to building and strengthening neighborhood organizations. NUSA was created in 1975 to share information and experiences used to build stronger communities. NUSA continues to encourage networking and information-sharing to facilitate the development of partnerships among neighborhood organizations, government, and the private sector for the ultimate goal of strengthening every neighborhood.

**Contacts and Stakeholders Information:**

Thomas B. Waters - Director  
(904) 255-7200

**Additional Neighborhood Departments:**

<https://www.jacksonville.gov/departments/neighborhoods>

**Actsoft Workforce Manager for Gov:**

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized