City of Jacksonville

Public Affairs Office

Population:
1,009,833 (No. 10)

Govt Employees:
7,300

Address:
214 N. Hogan Street
Suite 800, 8th Floor,
Jacksonville, Fl 32202

Phone:
(904) 630-2489

Email:

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

Site:

https://www.jacksonville.gov/departments/public-affairs.aspx

Mission:

The City of Jacksonville recognizes the benefits of providing citizens with information about its goals, priorities and activities. With accurate, consistent and relevant information, effective communications practices can lead to widespread public acceptance and engagement. The Public Affairs Office is responsible for overseeing the execution and monitoring of communications efforts by establishing messages and procedures and utilizing vehicles and mediums that increase public awareness and understanding.

Contacts and Stakeholders Information:

Phil Perry, Chief Communications Officer
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Melissa Ross, Director of Strategic Initiatives and Liaison to the Press
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Matt Kingston, Senior Public Communications Officer
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Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized