

City of Los Angeles Neighborhood Empowerment



Population:
3,878,704 (No. 2)

Govt Employees:
50,000

Address:
200 North Spring Street
Suite 2005
Los Angeles, California
90012

Phone:
(213) 978-1551

Capabilities Statement:
[Link](#)

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474



Site:

<https://neighborhoodempowerment.lacity.gov/>

Mission:

The Department of Neighborhood Empowerment (DONE) was created in 1999 and the department created a Plan for a Citywide System of Neighborhood Councils, which was adopted by the City Council and Mayor on May 31, 2001. The Neighborhood Councils are empowered to elect or select their own leaders, choose their own boundaries, and determine their own issues. As the centerpieces of this new system of participatory democracy, they are as independent from government as possible. The City provides them with the resources, training, and access that they need to hold their elected officials accountable and ensure that their neighborhood priorities are given proper attention.

Contacts and Stakeholders Information:

Carmen Chang - General Manager

Armando Ruiz - Managing Director of Administrative Services

Thomas Soong - Managing Director of Programs

Vanessa Serrano - Managing Director of Field Operations

Atziri Camarena - Director of Civic Leadership

Gibson Nyambura - Director of Policy, Govt. & Innovation

Marilú Guevara - Director of Awareness & Engagement

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized