

City of Los Angeles

The Office of Public Accountability

Ratepayer Advocate

**Population:**

3,878,704 (No. 2)

Govt Employees:

50,000

Address:

200 N. Spring Street
Suite 1736
Los Angeles, CA 90012

Phone:

(213) 978-0220

Email:

OPA@lacity.org

Capabilities Statement:

[Link](#)

Cage Code:

644Y5

UEI Number:

CRZ1A1JTLQB6

DUNS#

12-474-2474

**Site:**

<https://opa.lacity.gov>

Mission:

Public Accountability /Ratepayer Advocate (OPA), The Office of The Office of Public Accountability/Ratepayer Advocate (OPA) is a City department established by voter approved Charter Amendment I (adopted March 8, 2011) in order to shed greater light on the LA Department of Water and Power's (LADWP's) rates, operations and finances and to serve as an independent watchdog, charged with analyzing proposed increases in water and power rates on a timely and continuous basis. A Citizen Selection Committee was formed to interview and appoint the OPA Executive Director for a five year term, subject to confirmation by the Council and Mayor. The OPA website is the repository for OPA's reports.

Contacts and Stakeholders Information:

Timothy O'Connor - Executive Director

tim.oconnor@lacity.org

Edith Moreno - Deputy Executive Director

Edith.Moreno@lacity.org

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized