Actsoft

City of New York

Civilian Complaint Review Board

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
100 Church Street
10th Floor
New York, NY 10007

Phone:
(212) 912-7235

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FedRAMP

Site:

https://www.nyc.gov/site/ccrb/index.page

Mission:

The New York City Civilian Complaint Review Board (CCRB) is an independent agency. It is empowered to receive, investigate, mediate, hear, make findings, and recommend action on complaints against New York City police officers alleging the use of excessive or unnecessary force, abuse of authority, discourtesy, or the use of offensive language. The Board's investigative staff, composed entirely of civilian employees, conducts investigations in an impartial fashion. The Board forwards its findings to the police commissioner.

Contacts and Stakeholders Information:

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Jeanine Marie - Deputy Executive Director, Administration
(212) 912-2092

Mercer "Monte" Givhan - Chief, Investigations
(212) 912-2082

Andre Applewhite, Esq. - Chief Prosecutor, Admin Prosecution Unit
(212) 912-2059

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized