Actsoft

City of New York

Consumer and Worker Protection

GovRAMP AUTHORIZED Software as a Service (SaaS)

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
DCWP
42 Broadway
New York, NY 10004

Phone:
(212) 436-0482

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FR FedRAMP™

Site:

https://www.nyc.gov/site/dca/index.page

Mission:

The NYC Department of Consumer and Worker Protection (DCWP) formerly the Department of Consumer Affairs (DCA)—protects and enhances the daily economic lives of New Yorkers to create thriving communities. DCWP licenses more than 45,000 businesses in more than 40 industries and enforces key consumer protection, licensing, and workplace laws that apply to countless more. By supporting businesses through equitable enforcement and access to resources and, by helping to resolve complaints, DCWP protects the marketplace from predatory practices and strives to create a culture of compliance. Through its community outreach and the work of its offices of Financial Empowerment and Labor Policy & Standards, DCWP empowers consumers and working families by providing the tools and resources they need to educate consumers and to achieve financial health and work-life balance. DCWP also conducts research and advocates public policy that furthers its work to support New York City's communities.

Contacts and Stakeholders Information:

Vilda Vera Mayuga - Commissioner
(212) 436-0482

Kenny Minaya - First Deputy Commissioner
(212) 436-0219

Griselle Baret - Chief of Staff
(212) 436-0058

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized