Actsoft

City of New York

Department of Health and Mental Hygiene

GovRAMP AUTHORIZED Software as a Service (SaaS)

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
Gotham Center
42-09 28th Street - CN31
Long Island City, NY

Phone:
(212) 639-9675

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FR FedRAMP

Site:

https://www.nyc.gov/site/doh/index.page

Mission:

With an annual budget of $1.6 billion and more than 7,000 employees throughout the five boroughs, we are one of the largest public health agencies in the world. We are also the nation's oldest municipal public health agency, with over two centuries of leadership in the field.
Every day, we protect and promote the health of more than 8 million New Yorkers by providing essential health services, promoting public health initiatives, preventing the spread of disease, and many other unseen efforts that keep our city safe and healthy.
The work that we do is broad ranging. You see us in the inspection grades of dining establishments, the licenses dogs wear, the low- to no-cost health clinics in your neighborhood, and the birth certificates for our youngest New Yorkers.

Contacts and Stakeholders Information:

Michelle Morse, MD, MPH - Acting Commissioner
(347) 396-4005

Joxel Garcia - First Deputy Commissioner and Chief Program Officer
(347) 396-4144

Dr. Michelle Morse, MD, MPH - Chief Medical Officer
(347) 396-4844

Jenna Mandel-Ricci, MPA, MPH - Chief of Staff
(347) 396-4424

Candice McCardle - Deputy Chief of Staff
(347) 396-2784

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized