Actsoft

City of New York

Housing Recovery Operations

GovRAMP AUTHORIZED Software as a Service (SaaS)

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
280 Broadway
New York, NY 10007

Phone:
(212) 566-5000
(212) 615-8329

Email:
housing@recovery.nyc.gov

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FR FedRAMP

Site:

https://www.nyc.gov/site/recovery/index.page

Mission:

The New York City Build It Back program, administered by the Mayor's Office of Housing Recovery Operations (HRO), was created to assist homeowners, landlords, renters, and tenants affected by Hurricane Sandy within the five boroughs. The program offers multiple pathways of assistance, including: property rehabilitation or reconstruction, reimbursement for repair work already carried out, and acquisition of homes. The primary goal of the program is to make Sandy-affected New Yorkers and communities safer and more resilient.
Build It Back
Build It Back is funded by $2.2 billion in federal Community Development Block Grant Disaster Recovery (CDBG-DR) dollars and overseen by HRO in coordination with the New York City Department of Housing Preservation and Development (HPD) and the New York City Department of Design and Construction (DDC). The program assists homeowners, renters and landlords through property rehabilitation or reconstruction, home elevation, reimbursement for permanent repairs already completed, or acquisition of homes.

Contacts and Stakeholders Information:

Brad Gair - Director

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized