Actsoft

City of New York

Human Resources Administration

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
150 Greenwich St.
40th Floor
New York, NY 10007

Phone:
(718) 557-1399

Email:
housing@recovery.nyc.gov

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FedRAMP

Site:

https://www.nyc.gov/site/hra/index.page

Mission:

The New York City Department of Social Services (DSS) is comprised of the administrative units of the NYC Human Resources Administration (HRA) and the Department of Homeless Services (DHS). Through integrated management for HRA and DHS, client services can be provided more seamlessly and effectively. The City leverages shared services functions across agencies, which results in better day-to-day management and building an integrated mission across agencies.

About the Human Resources Administration

The Human Resources Administration (HRA) is dedicated to fighting poverty and income inequality by providing New Yorkers in need with essential benefits such as Food Assistance and Emergency Rental Assistance. As the largest local social services agency in the country, HRA helps more than three million New Yorkers annually through the administration of more than 15 major public assistance programs.

Contacts and Stakeholders Information:

Molly Wasow Park - DSS Commissioner
(929) 221-7315

DSS Chief of Staff - Karen H. St. Hilaire
(929) 221-5277

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized