Actsoft

City of New York

Emergency Management

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
165 Cadman Plaza East
Brooklyn, NY 11201

Phone:
(718) 422-4616

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FedRAMP

Site:

https://www.nyc.gov/site/em/index.page

Mission:

Mission Statement
NYC Emergency Management helps New Yorkers before, during, and after emergencies through preparedness, education, and response.

Who We Are
The agency is responsible for coordinating citywide emergency planning and response for all types and scales of emergencies. It is staffed by more than 200 dedicated professionals with diverse backgrounds and areas of expertise, including individuals assigned from other City agencies.

Contacts and Stakeholders Information:

Christina Farrell - First Deputy Commissioner
(718) 422-4895

Yokarina Duarte - Chief of Staff
(718) 422-8469

Nancy Silvestri - EEO Officer
(718) 422-8402

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized