Actsoft

City of New York

Probation

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
33 Beaver St.
23rd Fl.
New York, NY 10004

Phone:
(212) 510-3700

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FedRAMP

GovRAMP AUTHORIZED Software as a Service (SaaS)

Site:

https://www.nyc.gov/site/probation/index.page

Mission:

The New York City Department of Probation (DOP) is dedicated to enhancing public safety and reducing recidivism by providing individuals under our jurisdiction with effective and individualized supervision, support, and opportunities for personal growth. We strive to empower those we serve, fostering positive change and helping them become law-abiding and productive citizens. Through collaboration with city agencies and departments, community partners, stakeholders, and justice-involved individuals, we seek to create a future ensuring everyone receives the services they deserve and remain on the right track so that they can realize their full potential and contribute to the well-being of our diverse and vibrant city.

Contacts and Stakeholders Information:

Juanita N. Holmes - Commissioner
(212) 510-3710

Andrea McGill - Deputy Commissioner, Administration
(212) 510-3818

Sharun Goodwin - Deputy Commissioner, Adult Operations
(212) 510-3750

Deputy Commissioner, Strategic Initiatives - Vacant
(212) 510-3720

Razwan Mirza - Chief Information Officer
(212) 510-3815

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized