Actsoft

City of New York

Technology and Innovation

Population:
8,478,072 (No. 1)

Govt Employees:
285,000

Address:
375 Pearl St.
16th Floor
New York, NY 10038

Phone:
(212) 788-6600

Capabilities Statement:
Link

Cage Code:
644Y5

UEI Number:
CRZ1A1JTLQB6

DUNS#
12-474-2474

FedRAMP

Site:

https://www1.nyc.gov/content/oti/pages/

Mission:

Established by Executive Order 3 signed on January 19, 2022, the Office of Technology and Innovation (OTI/DoITT) is a consolidation of multiple areas of leadership and offices, and oversees all citywide technology, privacy, cybersecurity, infrastructure, and telecommunications to ensure the security of, and enhance, city operations and service delivery to New York City's residents, businesses, employees, and visitors. As the City's technology and innovation leader, OTI is responsible for operating, maintaining, and securing IT infrastructure and systems that touch every aspect of city life from public safety to human services, from education to economic development crossing the full spectrum of governmental operations.

Contacts and Stakeholders Information:

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Luz Fontana - Chief of Staff
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(212) 612-5469

Actsoft Workforce Manager for Gov:

- DHS signed the Authority to Operate (ATO) on Sept 12, 2024
- FPS completed their internal ATO in June 2025
- WFM for Gov passed three (3) Third Party Assessor Organizations (3PAO) Audits, the Initial Audit and two Annual Audits
- WFM for Gov is GovRAMP Authorized